

TERMS & CONDITIONS

DISCLAIMER

The Consultation, type/color of hair, application of extensions, aftercare advice given, selection and use of products by the Salon or client are all factors beyond our control, falling within the jurisdiction of the salon/client contract and are thus the absolute responsibility of the salon.

TERMS & CONDITIONS

1) General

a) These terms and conditions set out the basis on which you can use our website. By ordering goods from HAIRDOC TK you are deemed to have understood and accepted these terms and conditions, as may be updated by us from time to time. You should check this page regularly to take notice of any changes we may have made to the Terms and Conditions.

b) The supplier of the goods featured is HAIRDOC TK HAIR EXTENSIONS, a trading name of HAIRDOC TK. You may contact us at this by email HAIRDOC TK hair@gmail.com or call us on 562-222-9791 (National call rates apply). Telephone calls to and from HAIRDOC TK may be recorded or monitored as part of our efforts to further improve service to our customers.

c) In these Terms and Conditions 'Working Day' means Monday to Friday 9.30am – 5.30pm, in each week except any Bank or Public Holidays.

d) In these terms and conditions 'goods', 'hair extensions' and 'hair extension products' means HAIRDOC TK Hair, HAIRDOC TK tools; pliers, openers, and needle, color ring, and beads.

2) Terms of Sale

a) All orders are subject to availability and confirmation of the order price. Your order is accepted and a contract is formed between HAIRDOC TK and you when we dispatch the goods you have ordered and not before. All orders for goods until accepted or rejected at its discretion by HAIRDOC TK shall be deemed to be an offer by the Buyer to purchase goods pursuant to these conditions and all goods are offered subject to availability.

b) In order to contract with HAIRDOC TK you must be over 18 years of age and possess a valid credit or debit card issued by a bank acceptable to us. HAIRDOC TK retain the right to refuse any request made by you. When placing an order you undertake that all details you provide to us are true and accurate, that you are an authorized user of the credit or debit card used to place your order and that there are sufficient funds to cover the cost of the goods. The cost of foreign products and services may fluctuate. All prices advertised are subject to such changes.

3) Pricing and Availability

a) Whilst we try and ensure that all details, descriptions and prices which appear on this Website are accurate, errors may occur. Any typographical, clerical or other error or omission in any sales literature, quotations, price lists, acceptance of offer, invoice or other document or information issued by HAIRDOC TK shall be subject to correction without any liability on the part of LUSH HAIR EXTENSIONS

4) Payment

a) Upon receiving your order we carry out a standard pre-authorization check on your payment card to ensure there are sufficient funds to fulfill the transaction. Goods will not be dispatched until this pre-authorization check has been completed.

5) Delivery

a) Dispatch times may vary according to availability and any guarantees or representations made as to delivery times are subject to any delays resulting from postal delays for which we will not be responsible.

b) Any dates quoted for delivery of the goods or supply of services are approximate only, HAIRDOC TK shall not be liable for any delay with regards thereto howsoever caused. Time for delivery or supply shall not be of the essence unless previously specified by the buyer and agreed in writing by the HAIRDOC TK HAIR EXTENSIONS.

c) The buyer agrees that HAIRDOC TK will where necessary, deliver consignments to a neighbor of the consignee or leave the consignment in a safe place. Unless it is specified, otherwise by the buyer and agreed in writing by the HAIRDOC TK HAIR EXTENSIONS.

5) Specification

a) HAIRDOC TK reserves the right to make any changes in the specification of the goods which are required to conform with any applicable safety or other statutory requirements, or where the goods are to be supplied to HAIRDOC TK specification which do not materially affect their quality or performance. Whilst the HAIRDOC TK will endeavor to supply the product ordered, HAIRDOC TK reserves the right to supply hair extension products of a comparable specification without notice and to vary to a reasonable extent the qualities delivered by those ordered to conform with HAIRDOC TK or its suppliers standard packaging.

6) Orders

a) By placing an order you are offering to purchase a product on and subject to the following terms and conditions. All orders are subject to availability and confirmation of the order price.

7) Right to cancel, Returns & Exchanges

a) The buyer has the right to cancel the contract within 24 hours. If cancellation email has been received, and hair has not been mailed out, HAIRDOC TK will issue the refund within 3 business days. If hair has been mailed out, we will issue the refund within 3 days of receiving the HAIRDOC TK order back to our headquarters.

b) The cancellation period will expire after 24 hours from the day on which the buyer acquires, or a third party other than the carrier and as indicated by the buyer acquires, physical possession of the goods.

c) To exercise the right to cancel or exchange, the buyer must inform HAIRDOC TK of their decision to cancel or exchange this contract by a clear statement (e.g. a letter sent by post or e-mail). Our contact details are: HAIRDOC TK, TK@HAIRDOCTK.COM, OR 1.480.442.4247.

d) To meet the cancellation returns and exchanges deadline, the buyer must send their communication to HAIRDOC TK exercising their right to cancel, or exchange before the cancellation period has expired.

e) Effects of cancellation – EXCHANGE ONLY, Refunds only given within 24 hour notice and must accure to all terms.

HAIRDOC TK accepts no returns or exchanges on opened or tampered goods, if all terms are met.

Circumstances under which there is no right to cancel:

The buyers, right to cancel, return or exchange hair extension products, will be lost in the following circumstances-

1. The hair extension products hygiene bands have been removed and / or the hair extensions have been tried on or worn and / or dyed, and / or
2. The buyer fails to notify HAIRDOC TK on or before the cancellation period expires as set out in clause 10) b) and 10) c) and 10) d) and 10) e), and / or
The buyer fails to send back the hair extension products or hand them over within the time period allowed and as specified in clauses 10) f) v).

Exchanges

a) The buyer can exchange their hair extensions within 14 days for any reason provided always that-

1. The hair extension products hygiene bands have not been removed and the hair extensions have not been worn and / or tried on and / or dyed, tampered with, or removed from the packaging.
2. The buyer notifies HAIRDOC TK of their wish to exchange the hair extension products 14 days from the day on which the buyer acquires, or a third party other than the carrier and as indicated by the buyer acquires, physical possession of the goods.

3. The buyer sends back the hair extension products or hand them over to us, without undue delay and in any event not later than 14 days from the day on which the buyer communicates their cancellation from this contract to HAIRDOC TK HAIR EXTENSIONS. The deadline is met if you send back the goods before the period of 14 days has expired.

b) We will process the exchange without undue delay, and not later than-

1. 1 working day after the day we receive back from the buyer any hair extension products to be exchanged, or
2. (If earlier) 1 working day after the day you provide evidence that you have returned and we have received the hair extension products to be exchanged.

c) The exchanged items will be dispatched to the buyer using a royal mail tracked 48 delivery service.

1. HAIRDOC TK will bear the cost of the delivery service stated in clause 10) h) iii) only any other delivery requested by the buyer will be charged at that delivery service current rate.

d) HAIRDOC TK will bear the cost of 1 number exchange only. Costs related to any subsequent requests by the buyer to exchange the hair extensions products will be the liability of the buyer at the